



* 1 extinguisher outside, 1 inside

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| Studios | Powered Sites | Cabins | Park Owned Permanent Sites | Permanent Residences | Camping Sites | Defibrillator | Parking |
| Reception | BBQ Facilities | Clotheslines | Amenities | Fire Blanket | Fire Hose | Dump Point | Games Room |
| Fire Extinguisher | Emergency Assembly Point | Laundry Facilities | Camp Kitchen | General Rubbish | Playground | | |

CONDITIONS OF STAY AND PARK RULES

The following guidelines are for your safety and comfort as well as our other guests. Please read them carefully.

1. **RECEPTION HOURS:** Monday to Saturday 9.00am – 5.00pm, Sunday 9.00am – 3.00pm, 7 days including public holidays
2. **CHECK-IN/CHECK-OUT:** Site fees are calculated until 10.00am on the day of departure
Cabins check in 2.00pm, check out 10.00am; Sites check in 11.00am, check out 10.00am
3. **SITES AND FEES:** All fees are to be paid in full upon arrival. No refunds. Extra person charges may apply. Only 1 vehicle per cabin/site allowed.
4. **BOOKINGS:** Security - A credit card must be produced in the name of the person staying at the Park on check in. Any damage caused by you or your guests during your stay may be charged against that card.
5. **SPEED LIMIT:** The speed limit in the park is **10km/h, which is walking pace** and applies to the entire park. If you exceed this limit, it will be brought to your attention. If you exceed it again, you will be asked to leave the Park. All roads within the Park are shared by pedestrians and motorists.
6. **CARAVANS AND TRAILERS:** All vans and trailers must be placed onto the site so the drawbar, as approved by the registration, is facing the road or access to immediate removal can be undertaken in the case of an emergency.
7. **KEYS:** Keys are to be returned to reception or placed in the early departure key box when departing. A charge will apply for unreturned keys.
8. **CHILDREN:** Guests are responsible for their own children at all times. Children under 12 must be accompanied by an adult when using the amenities, playground and pool areas. Management takes no responsibility for children unsupervised within the Park.
9. **BUNK BEDS:** Australian Standards relate to the use of bunk beds and state that: "Children under the age of 9 years are not recommended to use the top bunk. Also, children must not play on the top bunk."
10. **PLAYGROUND:** Open from 8.00am – Dusk. Use of playground equipment when wet is strictly prohibited. Children from under 12 years of age must be supervised by a responsible adult. Management takes no responsibility for children who are unsupervised. Visitors of guests must pay a fee of \$8.00 per person.
11. **POOL AREA:** Open 8.00am – Dusk. Children under 12 years of age must be accompanied by a responsible adult (not an older brother or sister) in the swimming pool area. No glass or alcohol items are to be brought into the pool area. The pool is for the use of guests only. Visitors of guests must pay a fee of \$8.00 per person. Appropriate swimwear must be worn. No diving, bombing or running. Management takes no responsibility for children who are unsupervised.
12. **KITCHEN/BBQ AREA:** Please clean barbecue after use. Please clean tables, benches, appliances and equipment after use and leave tidy for the next guests.
13. **BICYCLES/SCOOTERS ETC:** Prior to riding any bikes within the Park, please obtain a Bike Licence from Reception. Riding of bikes/scooters etc is allowed during daylight hours only and on roadways only (not across sites or on footpaths, grass banks, gardens and around the amenities block). Bicycles must be ridden on the roads within the park at the **speed limit maximum of 10 km/hr**. Park staff will advise out of bounds areas.
14. **AMENITIES:** Children under 12 years of age must be accompanied by an adult. Hand basins and laundry tubs are not be used to bathe children, clean fish or wash dishes. Toddlers' room is available in the east amenities building for use, please see reception for the key.
15. **LAUNDRY:** Mudgee Valley Park has two laundries available for your use. One laundry has coin operated machines \$1 and \$2 coins may be used (\$5.00 per load). The second laundry has card operated machines (\$5.00 per load). Clothesline is provided. The placing of ropes between trees etc is not allowed. No children, crockery, boots etc to be washed in laundry sinks. Please report any machine breakdowns to management as soon as possible. Iron is available on request. Laundry equipment must be left clean after use..
16. **QUIET TIME:** All loud noise must cease from 10.00pm till 8.00am. No noise after midnight. Use of generators is not permitted. Undue noise and inconsiderate behaviour in any form is not permitted. Abusive language or excessive noise will not be tolerated at any time.
17. **SPECIAL REQUESTS:** Are on request basis only and are not guaranteed at the time of booking.
18. **GARBAGE:** Garbage bins are provided throughout the property for your convenience. Please assist by wrapping all garbage prior to its disposal and unfolding boxes, cartons etc. Please place only recyclable materials into the recycling bins.
19. **PARK GROUNDS AND GARDENS:** Please do not walk or play in designated gardens. Please do not enter or play in restricted or private areas.
20. **ANIMALS:** With the exception of medically certified guide dogs, dogs are not permitted with cabin bookings. Dogs are allowed on sites at management's discretion and must have completed the pet agreement. Other animals are not permitted, even in cars. Your dog must be on a leash at all times and all dog droppings must be picked up in a bag and disposed of in a bin.
21. **VISITORS:** All visitors are to report to reception before entering the Park. All guests and visitors must comply with Park rules. Patrons are reminded that they are responsible for their children's and visitors' observance of the Park rules.
22. **FIRES, FLOORING AND TRENCHING:** Open fires are not permitted at any time. Flooring and tarps are not permitted on grass sites. Trenching around tents or annexes is not permitted.
23. **CARE:** Care must be taken of your own possessions. Your property (including your motor vehicle) is your responsibility. Management takes no responsibility for theft or damage. No refunds or reimbursements for loss or damage will be given.
24. **INTOXICATION/UNLAWFUL ACTS:** Excessive use of alcohol is an unacceptable condition of stay. Violence, use of illegal drugs, theft, vandalism and abuse (physical or verbal) will not be tolerated. Please understand it will be our duty to notify the police and will result in the termination of your stay. Alcohol free areas include the games room, pool area and amenities.
25. **We reserve the right to evict guests from the Park who are deemed by management to be behaving in a socially unacceptable way, causing damage, disturbing other guests, using unacceptable language, breaking the Park Conditions of Stay, having extra persons on any site that were not declared at check in. No refund will be given and charges will apply for any damage caused.**
26. **EVACUATION PROCEDURE:** Displayed in reception, amenities buildings, games room and in cabins.
27. **SMOKING (Smoke Free Act 2000):** Smoking is prohibited in cabins, buildings and communal areas. A \$200 fee will be applied to your credit card with failure to comply with this No Smoking policy.